

## ANNOUNCEMENT

**TO:** GeorgiaFIRST PeopleSoft Financials Users

**POSTED:** November 8, 2019

**SUBJECT:** System Maintenance Scheduled for FPLAY Database

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GeorgiaFIRST will refresh FPLAY during the week of November 25 - December 4, 2019 and as a result, FPLAY will be unavailable that week. The FPLAY environment is used by institutions for GeorgiaFIRST Marketplace training, for prototyping and testing transactions and queries, and for Banner integration testing.

If institutional training or testing is scheduled during this time, please adjust your schedule as needed.

**ACTION NEEDED:** If test users (a user ID that was set up in FPLAY but does not exist in Production) are set up for training and testing purposes, please email the list of User IDs to Teresa Page at [teresa.page@usg.edu](mailto:teresa.page@usg.edu). Please respond only if test users are unique to FPLAY. ITS will save these test users and move them back into FPLAY after the refresh.

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**MORE INFORMATION AND SUPPORT:** For business impact issues, contact the ITS Helpdesk at [helpdesk@usg.edu](mailto:helpdesk@usg.edu) or via the [ITS Customer Services website](#).

