
ANNOUNCEMENT

TO: GeorgiaFIRST PeopleSoft Financials Users

POSTED: October 20, 2020

SUBJECT: Extended System Maintenance Completed for FPROD

The GeorgiaFIRST Financials Update 5.60 was applied from Friday, October 16, 2020 at 5:00 p.m. to Tuesday, October 20, 2020 at 7:00 a.m. This Oracle annual maintenance included the following:

- Database Upgrade from 12c to 19c
- PeopleSoft Update Images 9.2.033 – 9.2.036
- PeopleTools Update to 8.58
- New enhancements and functionality

The following applications are now available:

- GeorgiaFIRST PeopleSoft Financials production (FPROD)
- PSQUEST access
- GeorgiaFIRST Marketplace access
- Expenses and ePro Self-Service Portal

ACTION NEEDED: ITS recommends all users clear their Temporary Internet Files (browser cache) before logging back into the system. It is highly recommended all users clear their browser cache often, especially after an update is applied to the Production database. For more information on how to clear browser cache, click [here](#).

MORE INFORMATION AND SUPPORT: For business impact issues, contact the ITS Helpdesk at helpdesk@usg.edu or via the [ITS Customer Services website](#).