

## ANNOUNCEMENT

**TO:** GeorgiaFIRST PeopleSoft Financials Users

**POSTED:** November 3, 2020

**SUBJECT:** Unscheduled System Maintenance for FPROD Complete

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GeorgiaFIRST performed maintenance on FPROD last night to apply the latest PeopleSoft Financials updates and FPROD is now available for use.

**ACTION NEEDED:** ITS recommends all users clear their Temporary Internet Files (browser cache) before logging back into the system. It is highly recommended all users clear their browser cache often, especially after an update is applied. For more information on how to clear browser cache, click [here](#).

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**MORE INFORMATION AND SUPPORT:** For business impact issues, contact the ITS Helpdesk at [helpdesk@usg.edu](mailto:helpdesk@usg.edu) or via the [ITS Customer Services website](#).