

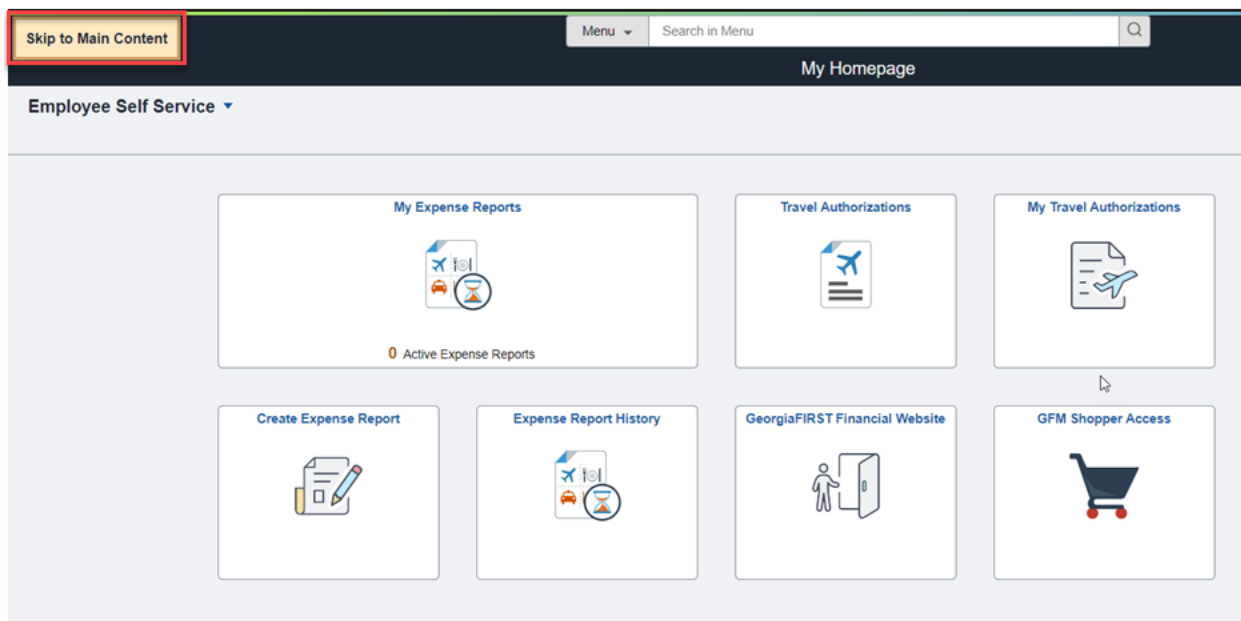
ANNOUNCEMENT

TO: GeorgiaFIRST PeopleSoft Financials Users

POSTED: November 7, 2023

SUBJECT: Skip to Main Content Message

Following Annual Maintenance Release 5.90, ITS has received numerous reports that users are unable to navigate to Favorites, Recently Visited, and the Nav Bar while also noting a Skip to Main Content message appearing in the upper left hand corner of the screen. Users can prevent this issue from occurring by clearing their cache. Instructions on how to do this with the most commonly used browsers can be found [here](#).



MORE INFORMATION AND SUPPORT: For business impact issues, contact the ITS Helpdesk at helpdesk@usg.edu or via the [ITS Customer Services website](#).