

Resolved: Known Issue - KI9.2-109_AP: Issue with Updating Recycle Vouchers Created Via Voucher Build

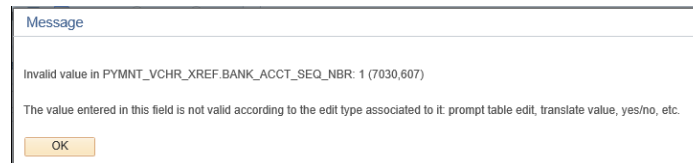
UPDATED: November 25, 2019

STATUS: Resolved

RESOLUTION: As of Release 5.50, dated November 25, 2019, an Oracle fix was applied which resolved this issue. Vouchers built into a Recycle status are now able to be updated successfully.

NAVIGATION: NavBar > Navigator > Accounts Payable > Vouchers > Add/Update > Regular Entry

ISSUE: An issue was found affecting vouchers built with a Recycle status via the Voucher Build process. Updating a voucher to correct errors caused the Recycle status (Ex: Accounting Date), to produce this message when attempting to save.



The error occurred only for Suppliers without a bank account number in PeopleSoft.

ORIGINALLY POSTED: January 29, 2019

MORE INFORMATION AND SUPPORT: For business impact issues, contact the ITS Helpdesk at helpdesk@usg.edu or via the [ITS Customer Services website](#).

