Workstation and Browser Requirements PeopleSoft 9.2 with PeopleTools 8.53

Board of Regents University System of Georgia Office of Information Technology Services



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Introduction

To access GeorgiaFIRST PeopleSoft Financials version 9.2 with the new PeopleTools version 8.523 most workstations will only need a compatible operating system and browser as shown in the Oracle Certifications section. In addition, the Browser Configuration section will explain how to handle POP-UP blockers and how to Set Up a Trusted Site.

Refer to the Browser Compatability Guide for troubleshooting specific browser related behaviors.

Oracle Certifications

Displaying PeopleSoft PeopleTools 8.53 Certifications. View Cert	tification Notes	Group by Product Categor
View - @ Share Link		
Certified With	Number of Releases / Versions	
Apple Mac OS X (Intel) (32-bit)	1 Version (10.5)	
Apple Mac OS X (Intel) (64-bit)	4 Versions (10.9, 10.8, 10.7, 10.6)	
Apple iOS	4 Versions (8.0, 7, 6, 5)	
HP-UX Itanium	1 Version (11.31)	
IBM AIX on POWER Systems (64-bit)	2 Versions (7.1, 6.1)	
IBM z/OS on System z	3 Versions (2.1, 1.13, 1.12)	
IBM: Linux on System z	3 Versions (SLES 11, Red Hat Enterprise Linux 6, Red Hat Enterprise Linu	ux 5)
Linux x86-64	5 Versions (SLES 11, Red Hat Enterprise Linux 6, Red Hat Enterprise Linu	ux 5, Oracle Linux 6, Oracle Linux 5
Microsoft Windows (32-bit)	1 Version (7)	
Microsoft Windows x64 (64-bit)	7 Versions (8.1, 8, 7, 2012 R2, 2012, 2008 R2, 2008)	
Oracle Solaris on SPARC (64-bit)	2 Versions (11, 10)	
Oracle Solaris on x86-64 (64-bit)	2 Versions (11, 10)	
> Application Servers (2 Items)		
> Databases (7 Items)		
☑ Desktop Applications, Browsers and Clients (12 Items)		
Apple Safari	3 Releases (7, 6, 5)	
Google Chrome	1 Release (24)	
IBM DB2 Client	4 Releases (10.5, 10.1, 9.7, 9.5)	
IBM DB2 Connect	4 Releases (10.5, 10.1, 9.7, 9.5)	
IBM Informix Client SDK	2 Releases (3.70, 3.50)	
Microsoft Excel	3 Releases (2013, 2010, 2007)	
Microsoft Internet Explorer	4 Releases (11, 10, 9, 8)	
Microsoft SQL Server Client	3 Releases (2014, 2012, 2008)	
Microsoft Word	3 Releases (2013, 2010, 2007)	
Mozilla Firefox	1 Release (17)	
Oracle Database Client	6 Releases (12.1.0.2.0, 12.1.0.1.0, 11.2.0.4.0, 11.2.0.3.0, 11.1.0.7.0, 10).2.0.5.0)
Sybase Open Client	2 Releases (15.7, 15.5)	

Internet Explorer

Certified Product	Certification Status
V Microsoft Internet Explorer 11	and the second sec
Microsoft Windows (32-bit) 7	Certified
Microsoft Windows x64 (64-bit) 2012 R2	Certified
Microsoft Windows x64 (64-bit) 7	Certified
Microsoft Windows x64 (64-bit) 8.1	Certified
Microsoft Windows x64 (64-bit) 2008 R2	Certified
Microsoft Windows (32-bit) 7	Certified
Microsoft Windows x64 (64-bit) 2012	🥪 Certified
Microsoft Windows x64 (64-bit) 7	💝 Certified
Microsoft Windows x64 (64-bit) 8	Certified
Microsoft Windows x64 (64-bit) 2008 R2	Certified
V Microsoft Internet Explorer 9	
Microsoft Windows (32-bit) 7	Certified
Microsoft Windows x64 (64-bit) 7	Certified
Microsoft Windows x64 (64-bit) 2008 R2	Certified
2 Microsoft Internet Explorer 8	
Microsoft Windows (32-bit) 7	Certified
Microsoft Windows x64 (64-bit) 7	Certified
Microsoft Windows x64 (64-bit) 2008 R2	Certified

Google Chrome

Certified Product	Certification Status
⊽ Google Chrome 24	
Microsoft Windows (32-bit) 7	🌏 Certified
Microsoft Windows x64 (64-bit) 7	Gertified
Microsoft Windows x64 (64-bit) 8	💝 Certified

Mozilla Firefox

Certified Product	Certification Status
Apple Mac OS X (Intel) (64-bit) 10.7	Gertified
Apple Mac OS X (Intel) (64-bit) 10.6	💝 Certified
Linux x86 Oracle Linux 5	Gertified
Microsoft Windows (32-bit) 7	Certified
Microsoft Windows x64 (64-bit) 7	Gertified
Microsoft Windows x64 (64-bit) 8	💝 Certified

Apple Safari

Certified Product	Certification Status
Apple Mac OS X (Intel) (64-bit) 10.9	😺 Certified
Apple Mac OS X (Intel) (64-bit) 10.8	Gertified
Apple Mac OS X (Intel) (64-bit) 10.7	Gertified
Apple Mac OS X (Intel) (64-bit) 10.7	💝 Certified
Apple Mac OS X (Intel) (64-bit) 10.6	😺 Certified

Microsoft Excel

Certified Product	Certification Status
Microsoft Windows (32-bit) 7	Certified
Microsoft Windows x64 (64-bit) 2012	Certified
Microsoft Windows x64 (64-bit) 2012 R2	Certified
Microsoft Windows x64 (64-bit) 7	Certified
Microsoft Windows x64 (64-bit) 8	Certified
Microsoft Windows x64 (64-bit) 8.1	Gertified
Microsoft Windows x64 (64-bit) 2008 R2	Certified
Microsoft Windows (32-bit) 7	Gertified
Microsoft Windows x64 (64-bit) 2012	Gertified
Microsoft Windows x64 (64-bit) 7	Gertified
Microsoft Windows x64 (64-bit) 8	Certified
Microsoft Windows x64 (64-bit) 2008	Certified
Microsoft Windows x64 (64-bit) 2008 R2	Certified
V Microsoft Excel 2007	
Microsoft Windows (32-bit) 7	Certified
Microsoft Windows x64 (64-bit) 2012	Certified
Microsoft Windows x64 (64-bit) 7	Certified
Microsoft Windows x64 (64-bit) 8	Certified
Microsoft Windows x64 (64-bit) 2008	Certified
Microsoft Windows x64 (64-bit) 2008 R2	Certified

Browser Configuration

POP-UP Blocker Causing Incorrect or No Page Results

If you are not getting the anticipated results on a page, you may have a Pop-up Blocker feature turned on, which is preventing a form or report from appearing. You may encounter the Pop-up blocker in PeopleSoft.

What is a Pop-up Blocker?

Many Internet websites produce advertisements that "Pop-up" on your screen. These advertisements, at times, may display in large quantities and can contain inappropriate content. In an attempt to manage Pop-ups better, your computer may be configured with a Pop-up Blocker. This Pop-up Blocker feature works very well in blocking Internet advertisements, but also blocks the PEA Claim and various other documents that you are attempting to view or print.

Two examples of common Pop-up Blockers and directions on how to disable them within PeopleSoft and make printing possible are discussed in the next sections.

Disabling the Blocker for the Current Pop-up

1. The following is the first message that appears.



Click on OK.

- 2. A message appears directly below the toolbar that states:
 - Pop-up blocked. To see this pop-up or any additional options click here....

- 3. Right-click with your cursor over the message line. A list of options appears.
- 4. Select **Temporarily Allow Pop-ups**.

All pop-ups will be allowed during the current PeopleSoft session, but the Pop-up Blocker will be reinstated for future sessions.

Disabling the Blocker for the PeopleSoft Site

The Pop-up Blocker can be disabled permanently this site by following the steps below.

1. Select the **Allow Pop-ups for this site** option.

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From now on, the Pop-up Blocker will continue to block pop-ups from all other sites except for this one. The form will now successfully appear on the screen and can be printed.

Note: This is an example of the 'MSN' Tool Bar Popup Blocker. Other 3rd party toolbars have similar options.

Blocking Pop-ups on Various Browsers

NOTE: Third party tool bars and Add-ons may also contain pop-up blocker functionality that would need to be configured separately.

Internet Explorer

1. Select ToolsØ Pop-up BlockerØ Pop-up Blocker Settings.

Copy and paste the URL from your PeopleSoft site into the space provided or add ***.usg.edu** to the Allowed Sites list.

Pop-ups are currently blocked. You can allow websites by adding the site to the ist below. Address ct website to allow:	v pop-ups f	rom specific
Tusq.edu		bbA
Alowed stes:		
*.usg.edu	-	Remove
		Remove all.
	=	
	*	
lotifications and blocking level		
Play a sound when a pop-op is blocked.		
Show Nutification bar when a pop-up is blocked.		
Blocking level		
Medium: Block most automatic pop-upe		
earn more about Populp Blocker		Close

Firefox

- 1. Go to the **Tools** menu.
- 2. Select **Options**.
- 3. Select the Content tab.
- 4. Click the **Block Popup Windows** check box OFF. Or, select the Exceptions button and copy and paste the URL from your PeopleSoft site into the space provided or add ***.usg.edu** to the Allowed Sites list.
- 5. Select **Close** then **OK**.

Safari

- 1. Go to the **Safari** menu.
- 2. Click the **Block Pop-up Windows** check box OFF.

Setting Up a Trusted Site in Internet Explorer

Follow these steps to add your PeopleSoft Financials web site to the list of trusted sites in Internet Explorer.

- 1. Select **Tools**Ø **Internet Options**.
- 2. Click on the **Security** tab.
- 3. Click on the **Trusted Sites** icon.
- 4. Click on **Sites**. The **Trusted sites** dialog box appears.

Add this website to the zone:	
*.usg.edu	Add
Vebsites:	
*.sciquest.com	▲ Remove
*.usg.edu	
http://*.swiftview.com	
http://mambo.bor.usg.edu	-
hater Herence has the adverter	

- 5. Enter the **PeopleSoft Financials web address** in the **Add this site to the zone** field. Or, to add include all USG sites to the trusted list, simply add *.usg.edu.
- 6. Click on **Add**.
- 7. Verify that the web address you entered in Step 5 is now in the Web sites list, as shown below.

You can add and remove websites fr this zone will use the zone's security		. All websites ir
Add this website to the zone: 		Add
Vebsites:		
*.sciquest.com *.usg.edu http://*.swiftview.com	Î	Remove
http://mambo.bor.usg.edu	-	
Require server verification (https:) for all	sites in this z	one
		Close

- 8. Click on **OK**. This brings you back to the **Trusted sites** dialog box.
- 9. Now that you have added your web site to the Trusted Sites list and verified that only sites you trust are listed in Step 7, you should set the Trusted Sites security level to the **Medium-Low** default level.

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Select a zone	e to view or cha	inge securi	ty settings.		
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	usted sites s zone contains	(and the second se		Site	
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- $10. \quad \text{Click on } \textbf{OK}.$
- 11. Restart Internet Explorer.