

Resolved: Known Issue - KI9.2-159_EX-T&E Update Profile – Supervisor ID Field

UPDATED: November 8, 2022

STATUS: Resolved

RESOLUTION: ITS applied a fix from Oracle on Friday, November 4, 2022, that resolved the incorrect population of Supervisor ID fields and incorrect routing in T&E Workflow.

NAVIGATION: Travel and Expenses > Manage Employee Information > Update Profile

ISSUE: The Supervisor ID field on the Organizational Data tab was being populated by the Full Sync process from OneUSG Connect. Once populated, this information could not be functionally removed. This field should not have been populated for institutions other than the Board of Regents (USO). This issue was causing incorrect routing in T&E Workflow.

ORIGINALLY POSTED: April 14, 2022

MORE INFORMATION AND SUPPORT: For business impact issues, contact the ITS Helpdesk at helpdesk@usg.edu or via the [ITS Customer Services website](#).

