GEORGIA*FIRST*
FINANCIAL, INFORMATION & REPORTING SYSTEMS FOR TOMORROW
University System of Georgia • Information Technology Services

PeopleSoft 9.2

Resolved: Known Issue: KI9.2-131_GL – nVision Drilldowns Running to Error

UPDATED: July 13, 2020

STATUS: Resolved

RESOLUTION: ITS applied a fix from Oracle on Friday, July 13, 2020 that resolved the loss of nVision drilldown functionality. Users can now run nVision drilldowns and access their financial data.

NAVIGATION: Reporting Tools > PS/nVision > Define Report Request

ISSUE: Following Release 5.56 applied May 29, 2020, users working with nVision reports are receiving an error when attempting to run Drilldowns. The error is preventing the use of the drill down feature within nVision reports.

ORIGINALLY POSTED: June 1, 2020

MORE INFORMATION AND SUPPORT: For business impact issues, contact the ITS Helpdesk at helpdesk@usg.edu or via the ITS Customer Services website.