

Resolved: Known Issue - KI9.2-100_Other: Change in Accessing Reports in Report Manager

UPDATED: April 13, 2021

STATUS: Resolved

RESOLUTION: ITS confirmed this issue is no longer happening.

NAVIGATION: Reporting Tools > Report Manager –Administration tab

ISSUE: Following the 5.40 release, applied December 1, 2018, an issue has been found that affects access to reports in Report Manager. Previously, users could select links on the List tab in Report Manager to view their files. Currently, selecting links on the List tab returns a blank screen for Report Manager or, in some cases, exits users from the system.

ORIGINALLY POSTED: December 5, 2018

MORE INFORMATION AND SUPPORT: For business impact issues, contact the ITS Helpdesk at helpdesk@usg.edu or via the [ITS Customer Services website](#).

