

Resolved: Known Issue - KI9.2-152_Other: Page Unresponsive When Users Attempt to Attach Documents in GeorgiaFIRST and Augusta Financials

UPDATED: December 20, 2021

STATUS: Resolved

RESOLUTION: A fix was applied and users are now able to attach documents in PeopleSoft as expected. This fix applies to all module areas in both GeorgiaFIRST and Augusta Financials.

ISSUE: ITS received reports of users experiencing intermittent issues when attempting to attach documents within PeopleSoft. When users tried to attach documentation, the page became unresponsive and prevented users from completing the upload.

ORIGINALLY POSTED: December 16, 2021

MORE INFORMATION AND SUPPORT: For business impact issues, contact the ITS Helpdesk at helpdesk@usg.edu or via the [ITS Customer Services website](#).

