

Resolved: Known Issue: KI9.2-162_AP – Unable to add attachment to voucher once associated PO has closed

Updated: February 21, 2023

STATUS: Resolved

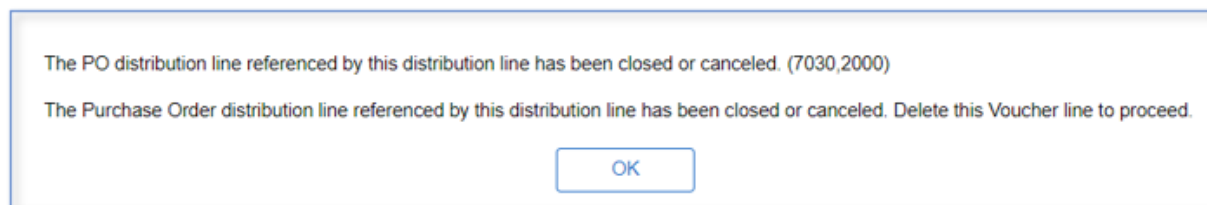
RESOLUTION: A fix was applied on December 16, 2022, to resolve this issue. Users are now able to add attachments to a voucher, change the payment method on the voucher, and create an adjustment style voucher to vouchers where the associated purchase order lines have been closed.

NAVIGATION: Navigator > Accounts Payable > Vouchers > Regular Entry

ISSUE: Following Rel 5.80, issues have been identified when making certain updates to a voucher **once the associated Purchase Order has been closed:**

1. Adding attachments to a voucher
2. Attempting to change the Payment Method on the voucher
3. Creating an Adjustment Style Voucher for a regular voucher once the associated purchase order lines have been closed

The following message is received upon saving the voucher:



ORIGINALLY POSTED: November 8, 2022

MORE INFORMATION AND SUPPORT: For business impact issues, contact the ITS Helpdesk at helpdesk@usg.edu or via the [ITS Customer Services website](#).